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Vipiteno, September 2026

Network Configuration Recommendation – Avoiding IP Address Conflicts

Dear Customer,
To ensure a stable, secure, and interference-free connection between your LEITNER installation and your network infrastructure, we would like to share an important guideline regarding the configuration of IP addresses on the customer network side.

Background
In some installations, we have identified situations where IP addresses assigned within the customer network overlap with IP addresses used by the LEITNER system. This can result in communication issues and reduced system accessibility.
Correct IP address configuration helps to:

- Prevent network conflicts
- Ensure continuous operation
- Improve system stability and accessibility

IP Address Requirements
The IP address assigned to the connection port on the customer network **must not** be within the:
172.X.X.X
address range, as this range is reserved for LEITNER system communication.
We recommend using one of the following private network ranges instead:

- **10.X.X.X**
- **192.168.X.X**

Required Actions

1. **Systems Using DHCP**

If the connection is configured to obtain an IP address automatically via DHCP:
✅ No changes are required on the LEITNER system.
Please ensure that:

- Network configuration is managed on the customer side
- The assigned IP address does not fall within the 172.X.X.X range
- The selected address complies with the recommended ranges above

Advantage: The adjustment can be completed entirely within your network without any modifications to the LEITNER system.

LEITNER®

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2. Systems Using a Static IP Address

If a static IP address is configured, the LEITNER firewall settings must also be updated accordingly.
This can be performed either by your network administrator or by LEITNER Technical Service.

Firewall Configuration Procedure

1. Connect to the system network
2. Open a web browser and navigate to: **http://172.16.10.60**
3. Open the **Network Settings** section
4. Change the configured IP address to a permitted range
5. Save the configuration

Operational Summary

Configuration Type	Required Action
DHCP	No action required on the LEITNER firewall
Static IP	Update firewall configuration
All Systems	Do not use IP addresses within the 172.X.X.X range

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Support

Following this recommendation will help avoid potential network conflicts and ensure maximum system reliability.

Should you require further assistance, please contact your designated LEITNER Account Manager or Technical Service representative.

Best regards,
LEITNER Customer Service